Privacy Policy

At Ecohost our main priority is to ensure the privacy of our consumers.This privacy document contains the information we collect and how we use it. If you have any further questions about our privacy policies,please feel free to contact us .

Consent

By using our website, you acknowledge that you have read and agree to our Privacy Policy and its terms.

Information we collect

We will clearly explain what personal information we request from you and the purpose for collecting it at the time we ask for it. If you reach out to us directly, we may collect additional details such as your name, email address, phone number, the content of your message, any attachments you send, and other information you choose to share with us.

When creating an account on our platform, we may request your contact details, including your name, company name, email, and phone number.

How we use your information

We use the information we collect to deliver and manage our services, including domain registration, web hosting, WordPress development, and SEO. This data helps us operate, maintain, and enhance our website while tailoring the user experience to better meet your needs. By analyzing how visitors interact with our platform, we can develop new features, improve existing services, and ensure smooth functionality.

Additionally, we use your information to process transactions, provide timely customer support, and communicate important updates, whether through direct messages or trusted partners. This includes service notifications, promotional content, and relevant marketing materials. We also send emails to keep you informed and take necessary steps to detect and prevent fraudulent activities.

Data security

We implement comprehensive security measures, both technical and organizational, to safeguard your personal data against unauthorized access, alteration, disclosure, or destruction. These measures include data encryption, secure server environments, access controls, regular security audits, and continuous monitoring to ensure the confidentiality and integrity of your information

Data Sharing

We may share your information with trusted partners and service providers to fulfill your requests and always under strict confidentiality agreements, but we do not sell or rent personal information.

Cookies and tracking

We use cookies to enhance user experience, keep track of website traffic and understand user preferences

User Rights

We are committed to ensuring you have full control over your personal data. As a user, you have the following rights:

- **Right to Access:** You can request a copy of the personal information we hold about you. In certain cases, a small administrative fee may apply.

- **Right to Correction:** If any of your personal data is inaccurate or incomplete, you have the right to ask us to update or correct it.

- **Right to Deletion:** You may request the removal of your personal data from our systems, subject to legal and contractual obligations.

- **Right to Restrict Processing:** Under specific circumstances, you can request that we limit how we process your personal data.

- **Right to Object:** You have the right to object to how we use your personal information, including for marketing purposes or other legitimate interests.

- **Right to Withdraw Consent:** You can withdraw your consent for receiving marketing emails or other non-essential communications at any time.

To exercise any of these rights, contact us at info@ecohost.com

Changes to This Policy

We may update this Privacy Policy occasionally. We encourage you to review this page periodically for any changes.